



REDIS PROMOTIONAL CREDIT TERMS AND CONDITIONS

VOID WHERE PROHIBITED.

By participating in this promotion or redeeming a Promotional Credit (as defined below) offered by Redis Inc. (“Redis”), you agree to these Redis Promotional Credit terms and conditions (these “**Promo Credit Terms**”). For the purposes of these Promo Credit Terms, the term “you” and “your” means the company (such as your employer) or other legal entity you are authorized to represent, legally bind and act on behalf of with respect to use and/or procurement of a Redis Product (as defined below).

This is a limited quantity offer only available while supplies last. Limit one Promotional Credit per valid credit card used to purchase a Redis Product.

Redis is offering promotional credits, each valued at \$1,000 (each, a “**Promotional Credit**”) that may only be applied to the purchase of new subscriptions for products and/or services offered by Redis on the Redis Enterprise Cloud via Amazon Web Services (each, a “**Redis Product**”) subject to these Promo Credit Terms. The promotion expires on December 31, 2023 (the “**Promotional Period**”). Each Promotional Credit has an expiration date of six months from the date of issue. Any remaining balance of the Promotional Credit cannot be used after the expiration date. Separate terms and conditions apply to use of a Redis Product. Government agencies and government-affiliated companies or organizations are not eligible to receive a Promotional Credit.

Offer Terms. You must have a valid Redis account to redeem a Promotional Credit. A Promotional Credit will not be applied to your account until you redeem your Promotional Credit code during a purchase through the Redis Enterprise Cloud site or as otherwise instructed by us. You can redeem a Promotional Credit only once in your Redis account. A Promotional Credit will be applied only to offset fees and charges incurred by you to purchase a Redis Product through your account during or following the billing cycle in which you apply a Promotional Credit to such account. A Promotional Credit will not be applied against any sales, use, or similar transaction-based taxes that may be applicable to you. You will be billed for all fees and charges for use of any Redis Product in excess of the amount of Promotional Credit you have available. A Promotional Credit may not be combined with any other coupon, credit or offer.

You may not sell, license, rent, or otherwise transfer a Promotional Credit. A Promotional Credit may be applied only to your own Redis account. A Promotional Credit has no intrinsic value, is not redeemable for cash, has no cash value, is nonrefundable, and serves merely as an incentive to use a Redis Product. A Promotional Credit may not be purchased for cash, and we do not otherwise sell Promotional Credits.

A Promotional Credit is void in the event of fraud, misuse, or violation of any terms of these Promo Credit Terms. In addition to any other legal relief available to us, you will reimburse us for the amount of any Promotional Credit you use in violation of these Promo Credit Terms.

By accepting a Promotional Credit, you represent and warrant that your redemption of a Promotional Credit is not prohibited or inconsistent with any applicable laws, regulations, or policies (including applicable ethics or procurement rules).

A Promotional Credit is valid for a limited time only and must be applied to a paid plan within the Promotional Period to a paid account, and must be used by January 31, 2024. Any unused credits will expire and the regular billing cycle will continue. Failure to redeem a Promotional Credit before its expiration date will result in its forfeiture. We reserve the right to cancel a Promotional Credit or this program at any time for any reason. No refunds will be granted for any expired or canceled Promotional Credit.